

# COURSE STRUCTURE

## SIT30622 CERTIFICATE III IN HOSPITALITY

Your Training Journey at Ayers Rock Resort will start in the classroom with your intake for the first few weeks. It's a great time to get to know your new "mob" and build confidence and relationships.

The program will involve the completion of a number of practical and theory units relating to the hospitality industry in general and the area you will be working in. It will be a combination of training and assessment in the classroom and also in your workplace. You will experience the benefits of training in different environments and getting to know people around the Resort.

By studying while you are working, you will have a better understanding and appreciation of your job and the industry you are now working in.

STRUCTURE	UNIT CODE	UNIT TITLE
Block 1 Delivery	<b>All Streams</b>	
	SITXCCS010	Provide visitor information
	SITXCOM007	Show social and cultural sensitivity
	SITXWHS005	Participate in safe work practices
	SITXFSA005 or SITHIND005	Use hygienic practices for food safety or Use hygienic practices for hospitality service
	SITHFAB021	Provide responsible service of alcohol
	BSBTWK201	Work effectively with others
Block 2 Delivery	<b>All Streams</b>	
	SITHIND006	Source and use information on the hospitality industry
	SITHIND008	Work effectively in hospitality
	SITXCCS014	Provide service to customers
	<b>Food &amp; Beverage Stream</b>	
	SITHFAB024	Prepare and serve non-alcoholic beverages
	SITHFAB024	Prepare and serve espresso coffee
	SITHFAB027	Serve food and beverage
	<b>Housekeeping Stream</b>	
	SITHACS010	Provide housekeeping services to guests
	SITHACS011	Prepare rooms for guests
	SITHACS009	Clean premises and equipment
	<b>Reception Stream</b>	
	SITHACS010	Provide housekeeping services to guests
	SITXFIN007	Process financial transactions
	SITHACS016	Provide accommodation reception services
	<b>Porter Stream</b>	
	SITHACS010	Provide housekeeping services to guests
	SITHACS013	Provide porter services
	SITHACS009	Clean premises and equipment

	<b>Kitchen Stream</b>		
	SITHKOP009	Clean kitchen premises and equipment	
	SITXINV006	Receive, store and maintain stock	
	SITHCCC025	Prepare and present sandwiches	
	<b>Public Areas Stream</b>		
	CPPCLO3103	Clean and maintain amenities	
	CPPCLO3105	Clean glass surfaces	
	SITHACS009	Clean premises and equipment	
	<b>Block 3 Delivery</b>	<b>All Streams</b>	
		SITXCCS012	Provide lost and found services
SITXHRM007		Coach others in job skills	
SIRXPDK001		Advise on products and services	